

Frequently Asked Questions.



Need to know more? Take a look at our frequently asked question below but feel free to contact us if you would like to talk.

Frequently asked questions about the Steriport sterilisation gateways.

Are the gateways suitable for people using mobility aids?

Yes, the gateways have been designed to ensure that people using mobility aids, such as a wheelchair, can move easily through the device.

What power does the gateway need?

The gateways only requires a standard 240v electricity supply.

What sterilising fluid can the gateway use?

The gateways are only approved for use with the Steriport dry-mist sterilising fluid as this solution is laboratory tested and certified effective for use against 99.9% of bacteria, viruses, spores and algae, including the Flu, HIV and Covid-19 viruses.

Are other types of Steriport devices available?

Yes, Steriport provide solutions for hands, shoes, shopping trolleys and passenger luggage trolleys. Feel free to contact us if you have any specific requirements?

What are the dimensions of the gateways?

The SG1 (Large) Gateway – H 2076, W 1662.5, D 500

The SG2(Slimline) Gateway – H 2070, W 1425, D 500

Both units weigh approximately 85kg and have 40 litre fluid tanks.

The SG3 Trolley Gateway – H 1476.5 W 1425, D 500

The unit weighs approximately 67kg and have a 40 litre fluid tank.

Are the gateways delivered, installed ready to use?

Yes, we ensure that the gateways are delivered, installed, tested and ready for you to use.

Can the gateways be branded and have my logo on them?

Yes, we can provide gateways in any colour and design with your specific log and branding. You may also like to add your sponsors logos or messaging too, contact us if you would like to know more about these options.

What warranty do the gateways come with?

The gateways come with a standard two-year warranty.

What are the gateways made from?

The gateways are made from aluminium and are suitable for indoor and outdoor use.

Are the gateways automatic?

Yes, the gateways are fully automatic and do not require supervision. The Steriport dry-mist fluid is only activated while a person is passing through the gateway. Gateways can also be used in a manual configuration if desired.

Can the gateways also check people's temperature?

Yes, the gateways are supplied with a temperature sensor that checks to ensure that people do not have a temperature that would be consistent with an existing bacterial or viral infection.

How many people can a gateway sterilise?

Each gateway has a 40 litre tank and typically sterilises 5,000 people without requiring a refill.

How long does a gateway take to sterilise a person?

Typically, it takes three seconds to dry-mist sterilise each person.



Frequently asked questions about the Steriport dry-mist sterilising fluid.

What type of chemical is in the Steriport dry-mist fluid?

We use a water-based hypochlorous acid (HOCL) solution in a 200 parts per million (PPM) concentration. Our solution is laboratory tested and certified for use and is safe for all skin types, hair, eyes and fabrics.



Does the Steriport dry-mist fluid have a chemical smell?

No, the Steriport dry-mist fluid is unscented, odourless and is safe for all skin types, hair, eyes and fabrics.

Is your Steriport dry-mist solution safe for humans?

Yes, of water-based HOCL solutions is lab tested and certified safe for human use and is effective at destroying 99.9% of bacteria and viruses, including HIV and Covid-19.

Is your Steriport dry-mist solution safe for the environment?

Yes, our fluid is completely biodegradable and safe for the environment.

Is the Steriport dry mist solution dangerous to handle or store?

No, the water-based hypochlorous acid (HOCL) solution is certified safe to handle and store without special procedures or protective equipment. The solution is non-flammable, non-explosive and a non-irritant.

What bacteria and viruses does the Steriport dry-mist chemical kill?

Our Steriport dry-mist chemical is a laboratory tested and certified 'disinfectant' and kills 99.9% of bacteria and viruses on contact. The solution kills bacteria, viruses, spores and algae and has been lab tested and certified to destroy the Flu, HIV and Covid-19 viruses.

How much Steriport dry mist fluid does each gateway hold?

The Steriport gateways have a 40 Litre tank which is large enough to sterilise 5,000 people without the need to refill.

What volumes of fluid can I order?

The Steriport dry-mist fluid is available in the following quantities;

2.5 Litres that will sterilise up to 313 people

5 Litres that will sterilise up to 625 people

25 Litres that will sterilise up to 3,125 people

1000 Litres that will sterilise up to 125,000 people

Feel free to [contact us](#) if you have any specific requirements.

Is there a Safety Data Sheet for the Steriport dry-mist fluid?

Yes, feel free to contact us and we can send you a copy of the the Safety Data Sheet that covers the fluid specification, concentration, handling and storage details, including the UK/EU certifications.



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